

Help for Dislocated Workers

Education & Employment Information Center
Office of Financial and Academic Affairs for Higher Education

800/842-0229
www.ctohe.org

Dislocated workers seeking job search assistance may use the services of any **Connecticut Works** office listed below and available online at www.ctdol.state.ct.us/ContactInfo/CTWorks/Directory.htm. Staff provide skills assessment, counseling and help with preparing resumes and cover letters. You may use the **CT Job Bank** to submit resumes electronically, and search the Internet. Telephones, computers, copying and fax machines are available without charge for job search activities; schedules of career workshops and job fairs are posted. Services for unemployed veterans are explained at www.ctdol.state.ct.us/veterans/default.htm. Voice Response Tele-Benefits Lines allow you to file continued eligibility claims, ask about claim status and obtain information in English or Spanish. Online claims may be filed at www.ctdol.state.ct.us/progsupt/unemplt/M1A/LogInIntro.htm. For interstate claims, call 800/942-6653 (from out-of-state) or 860/256-3900 (in-state).

| Town | Connecticut Works Office | Phone | FAX | Tele-Benefits Line |
|----------------------|--|--------------|--------------|--------------------|
| Bridgeport* | Connecticut Works 2 Lafayette Square 06604 | 203/455-2700 | 203/455-2780 | 203/579-6291 |
| Danbury | Connecticut Works , 4 Liberty St. 06810 | 203/730-0451 | 203/730-1650 | 203/797-4150 |
| Danielson | Connecticut Works , 95 Westcott Rd. 06239 | 860/412-7000 | 860/412-7010 | 860/423-2521 |
| Enfield | Connecticut Works , 786 Enfield St. 06082 | 860/745-8097 | 860/745-7376 | 860/566-5790 |
| Hamden* | Connecticut Works , 37 Marne St. 06514 | 203/859-3200 | 203/859-3120 | 203/230-4939 |
| Hartford* | Connecticut Works , 3580 Main St. 06120 1st. Floor, North Entrance | 860/256-3700 | 860/256-3580 | 860/566-5790 |
| Manchester | Connecticut Works , 893 Main St. 06040 | 860/643-2222 | 860/643-0006 | 860/566-5790 |
| Meriden | Connecticut Works , 85 West Main St. 06451 | 203/238-6148 | 203/238-6696 | 860/344-2993 |
| New Britain* | Connecticut Works , 260 Lafayette St. 06053 | 860/827-6200 | 860/827-6210 | 860/566-5790 |
| New Haven | Connecticut Works , Building 3 560 Ella Grasso Blvd. 06519 | 203/624-1493 | 203/867-8720 | 203/230-4939 |
| New London* | Connecticut Works , Shaw's Cove Six 06320 | 860/439-7400 | 860/439-7420 | 860/443-2041 |
| Norwich | Connecticut Works , 113 Salem Tpke. North Bldg., Suite 200 06360 | 860/859-5777 | 860/859-5618 | 860/443-2041 |
| Stamford/ Norwalk | 1642 Bedford St., 1st floor Stamford 06905 | 203/353-1702 | 203/353-4302 | 203/348-2696 |
| Torrington | Connecticut Works , KMart Shopping Plaza 685 Main St. 06790 | 860/496-3300 | 860/496-3310 | 860/482-5581 |
| Waterbury* | Connecticut Works , 249 Thomaston Ave. 06702 | 203/437-3380 | 203/437-3290 | 203/596-4140 |
| Willimantic | Connecticut Works , Tyler Square 1320 Main St. 06226 | 860/786-6200 | 860/786-6230 | 860/423-2521 |

*Business Service Units at these CT Works Centers provide special services to employers & other businesses.

Regional Workforce Investment Boards develop policy and oversee all employment and training services in their respective regions. To assess your eligibility for training, contact one of the offices listed below. Funds for training are limited and available only to those who have been unsuccessful in securing employment after an intensive job search. Training may then only be available on a most-in-need basis to those with limited transferable skills (these funds are not entitlements). You may obtain training in a demand field at a technical high school, college, university, trade school or other facility included on an Eligible Provider Training List found at <http://www1.ctdol.state.ct.us/etpl/index.asp>.

Training must be completed within one year. While in an approved training program, you may collect Unemployment Insurance until your benefits are exhausted, and job search requirements are waived. There is no reimbursement for training obtained before approval.

Unemployed workers receiving unemployment benefits may qualify for help to pay for education and training. In particular, the Federal Pell grant program can provide up to \$5,550 for educational costs at 2- and 4-year colleges and universities, trade and technical schools and private occupational schools. For more information, visit <http://federalstudentaid.ed.gov/opportunity/index.html>.

For questions, please contact the **Education & Employment Information Center (EEIC)**, a statewide clearinghouse for information on learning and career opportunities, operated by the Connecticut Office of Financial and Academic Affairs for Higher Education.

| Region | Regional Workforce Investment Board | Phone |
|-------------------|--|--|
| Eastern Area | Eastern CT Workforce Investment Board, 108 New Park Ave., Franklin 06254 95 Westcott Rd., Danielson 06239 Tyler Square, 1320 Main St., Willimantic 06226 Shaw's Cove 6, New London 06320 113 Salem Turnpike, No. Bldg., Suite 200, Norwich 06360 www.ewib.org | 860/859-4100 860/412-7000 860/786-6200 860/439-7670 860/859-5777 |
| Hartford Area | Capitol Region Workforce Development Board, 3580 Main St., 1st Floor, North Entrance, Hartford 06120 768 Enfield St., Enfield 06082 270 Lafayette St., 1st Floor, New Britain 06053 893 Main Street, Manchester 06040 www.capitalworkforce.org | 860/256-3675 860/745-8097 860/223-0889 860/643-2222 |
| New Haven Area | Workforce Alliance 560 Ella Grasso Blvd., Bldg. 3, New Haven 06519 85 West Main St., Meriden 06451 www.workforcealliance.biz | 203/624-1493 203/238-3688 |
| Southwestern Area | Southwestern CT Workforce Board, 350 Fairfield Ave., Bridgeport 06604 1642 Bedford St., 1st floor, Stamford 06905 www.ctworkssw.org | 203/333-5129 203/353-1702 |
| Northwest Area | Northwest Region Workforce Investment Board, 249 Thomaston Ave., Waterbury 06702 KMart Shopping Plaza, 685 Main St., Torrington 06790 www.nrwib.org | 203/574-6971, press 3 860/496-3500, press 0 |